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Bib Data Sheet

CONFIRMATION NO. 5918

SERIAL NUMBER 09/998,941	FILING DATE 11/15/2001 RULE	CLASS 700 705	GROUP ART UNIT 2121 3623	ATTORNEY DOCKET NO. 47128-00011USPT
APPLICANTS Gregory L. Trauth, Covington, KY; Clinton D. Brown, Crestview Hills, KY; Daniel S. Argo, Taylor Mill, KY;				
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/278,220 03/23/2001				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/18/2001				
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <input checked="" type="checkbox"/>		STATE OR COUNTRY KY	SHEETS DRAWING 9	TOTAL CLAIMS 31
Examiner's Signature <u>579.03</u> Initials		INDEPENDENT CLAIMS 7		
ADDRESS S.Z. Szczepanski Jenkins & Gilchrist Suite 2600 225 West Washington Street Chicago ,IL 60606-3418				
TITLE Customer complaint alert system and method				
FILING FEE RECEIVED 1274	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	